



Important Pre-Operative Information for your dog.

- An appointment has been made on _____, at _____am for _____ to be admitted.
- We appreciate that leaving your pet is a worrying experience, and hope that the information provided in this leaflet will help answer any questions or queries you may have regarding your pet's stay with us.
- Please remove all food from 10pm the evening before the appointment.
- Please leave water available until you come to the practice for your appointment.
- Please take your dog for a walk to go to the toilet prior to your appointment.
- We also advise that you give your dog a bath a few days before their appointment, if you are able to.
- Please label any items you leave with your pet, so that we can be sure to get them back to you. We do recommend that you only leave your pet's collar with us – we will make sure we provide lots of comfy bedding we promise.
- We will ask you to read and sign a consent form during this appointment, the contents of the form will be discussed with you.
- An estimate of likely cost will be provided during this appointment
- It is extremely important that you leave a telephone number that we can contact you on during the time that your cat is with us. This will allow us to provide you with progress reports during the day.
- We would like to take this opportunity to remind you that all anaesthetic techniques, even simple ones, involve some risk. We keep this risk to a minimum by using modern drugs and techniques. We will ensure that your cat has a full physical examination before any anaesthetics are administered. If we have any concerns we will contact you, and discuss them with you.
- In order to minimize anaesthetic risk still further we offer a pre-anaesthetic blood test which costs £30 and can be performed prior to your dog's operation, with results usually being available within 20 minutes. This blood test helps us check for any pre-existing problems that may not be evident on a full examination, but which could cause complications.
- We strongly recommend a pre-anaesthetic blood test if your dog is 7 years old or over.
- You will be asked if you would like us to perform this blood test when your dog is admitted.
- This blood test also provides us with your dog's normal blood values, should any problems ever arise in the future. We are able to offer light laser therapy, free of charge, at the time of your dog's operation. The therapeutic light laser treatment is suitable for dogs, cats and rabbits; it is free from side effects and produces a mild soothing heat over the area treated. The light laser penetrates deeply into the tissue and provides energy that stimulates cell function so promoting healing. It is also thought that the light energy helps reduce the transmission of pain signals from nerves to the central nervous system, this leads to an increased rate of healing and a decreased level of pain. We offer this therapy as part of the cost of your pet's surgery if we feel it is clinically justified.
- We are also able to offer follow up light laser treatments for a small fee of £5 per session, per site treated, to help reduce pain and decrease the recovery time needed. Please ask at the time of discharge if you would like to book appointments for this

- Most patients are day patients, and will go home the afternoon or evening of their procedure. We will contact you with a progress report and arrange a discharge appointment for you.
- At this discharge appointment you will be given the full details of the procedure performed, and any further examinations or treatments that are likely to be required.
- We recommend that your pet has a buster collar fitted post operatively if they have a wound, or dressing. This is to prevent them interfering with the healing process. These are available from us for a small fee.
- We also recommend that your dog is given a special diet for a few days after their operation, which has been specially formulated to aid recovery. We are happy to provide this in the form of a food called canine recovery by Royal Canin, for a small charge of £7.92. This pack provides food for up to 2 days.
- As a polite reminder please note that we require you to settle your account when you collect your cat, this enables us to continue providing the care we do. We will be able to tell you the cost of the procedure, in most cases when we contact you to arrange your discharge appointment.
- Should you wish to make an insurance claim for your dog's treatment, please bring a signed claims form with a stamped address envelope and all your insurance policy details with you to enable us to submit an insurance claim on your behalf, you will need to pay your insurance policy excess to us at this time. Please note that routine or preventative procedures are usually not covered by pet insurance; please check with your insurance company for clarification

SPECIAL OFFER - MICROCHIPPING FOR £12.50 WHEN DONE AT TIME OF SURGERY.

Please tell us at your admit appointment, if you would like to have your dog microchipped.

Remember since 2016 it is now a legal requirement for your dog to be microchipped.

* Please note that only a veterinary surgeon can provide an estimate, and that this will be based on the treatment deemed to be required at the time of admission. Estimates are approximate as your pet's requirements may change during the procedure. We will try to contact you to discuss any additional costs, however sometimes such treatments may be required immediately in the event of an emergency or if your pet's welfare would be compromised by not providing timely treatment. Additional charges may arise if complications occur.

As such the total bill may vary depending on further medications or treatments requested by the attending veterinary surgeon. Please rest assured that the veterinary surgeon will always act in your pet's best interests.

We appreciate that leaving your pet is a worrying experience, please telephone or email us if you have any questions or concerns.